Straight Talk NCH Healthcare System

A weekly update from management on the issues that matter most

December 13, 2012

Dear Friends and Colleagues,

For a quarter of a century, the Institute for Healthcare Improvement (IHI) has been a prestigious innovator in health and healthcare improvement worldwide. This past week, at IHI's 24th Annual National Forum in Orlando, attended by 5,500 participants from 39 countries, one system led all others in number of participants and posters sharing best practices—and that was NCH. Fifty of our colleagues attended—six Board members, eight physicians, 33 nurses, and three pharmacists, a social worker, an operations manager and a transporter—and the following IHI posters and their cutting-edge presentations made all of us proud.

- "Hyperglycemic Control in Cardiac Surgical Patients" *Marie Mejia, RN-BC*
- "Implementing Change of Shift Walking Rounds to Improve Communication and Handoffs" *Robin McCarl-Galbavy, MHM, RN*
- "Improving Stroke Discharge Education" *Elizabeth Flick, BSN, RN; Omar Villarreal, BSN, RN*
- "Immersive Simulation: Quality Patient Care through Team Work and Communication" *Diana Trupiano, BSN, RN; Betty Benson, MSN, RNC*
- "Preventing Catheter-Associated Urinary Tract Infections by Using the Evidence" *Jennifer Ringle, MSN, RN*
- "Child Friendly Discharge Instructions" *Catherine Ravelo, BSN, RN, CNML*
- "Back to Sleep" *Catherine Ravelo, BSN, RN, CNML*
- "Targeting Pain Management: Improving Documentation and HCAHPS Scores" *Esther Stanis, BSN, RN*
- "No Passing Zone: Improving Response to Patient Needs" *Dayna Finn, RN*
- "Oncology Nurses Improve Communication about Medications" *James O'Neil, LPN; Carolyn Smith, RN*
- "Bar Code Scanning in Labor and Delivery" *Robin Piaggione, MSN, RN*
- "Mother—Baby Discharge Education" *Debbie Craig, BSN, RN*
- "Patient's Perceptions of Nurse Communication" *Christina Laney, BSN, RN*
- "Preventing Slips, Trips and Broken Hips" *Kristin Miller, MSN, RN*
- "Fall Prevention Strategies and Prevention in Acute Rehabilitation Unit" *Nicole D'Amico-Schaal, RN; Sue Graziano, RN, MS, ONC, NE-BC*
- "Qualitative Analysis of Central Line Care in the Medical/Surgical Setting" *Theresa Lynch Morrison, PhD, RN*
- "Talk To Me" *Kevin Smith, RN, CNML; Jessica Whittemore, RN, BSN*
- "Sleeping Soundly…Healing Finally" *Jessica D'Agostino, BSN, RN-BC; Amy Yates, BSN, RN*
- "Bug Busters: Stopping Hospital-Acquired C-Diff in its Tracks" *Sherry Arnes, RN*
- "'Got Meds?' Hurry Up and Wait…Improving Delays in Medication Administration" *Deb D'Orazio, RN*
- "Incidence of Aspiration Pneumonia and Implementation of Bedside Dysphagia Screen," *Merna Martian, RN, BA, CCRN, HBT; Susan O'Neill, MSLP, CCC-SLP*
- "Palliative Care: An Interdisciplinary Approach for Best Outcomes" *C. Ralli, BA, MSW*
- "S.O.S. Suspect Onset of Sepsis" *Jon Kling, Director Critical Care, Emergency Services*
- "Improving Time to Therapeutic Vancomycin Trough" *Kim Thorp, Rph; Laurence Bosse, Rph*
- "Implementation of a Basal Bolus Insulin Program" *Kim Thorp, Rph; Laurence Bosse, Rph*
- "Reducing Harm from Anticoagulation Therapy" *Kim Thorp, Rph; Laurence Bosse, Rph*
- "Hospital Transporter Job Cancellation" *Magaly Del Valle*
- "Managing Cost to Medicare Reimbursement Rates for Drug Eluding Stent Cases" *Tracey Roth, MD*
- "Creating a Culture of Physician Excellence" *Michael Vickers, MD*

Individuals like these outstanding presenters have helped distinguish NCH as a healthcare leader, not only in our own state but on the national level as well.

Respectfully,

Allen S. Weiss, M.D., President and CEO

P.S. Feel free to share *Straight Talk* and ask anyone to email me at allen.weiss@nchmd.org to be added.